

Shared Services Center For E Government Policy

The World Of E-Government E-Government: Information, Technology, and Transformation **International E-Government Development** *From Government to E-Governance: Public Administration in the Digital Age* *Research Handbook on E-Government* **E-Government Implementation and Practice in Developing Countries** The e-Government Development Discourse *E-government in Europe* *The Stances of e-Government* **E-government 2001** **E-Government Unlocking E-Government Potential E-Government and Websites** *E-Government Information Technology Research, Innovation, and E-Government* Managing E-Government Projects: Concepts, Issues, and Best Practices **E-Government for Good Governance in Developing Countries** *Cybersecurity Measures for E-Government Frameworks* **Digital Government E-Government and Information Technology Management** **Modern Public Information Technology Systems: Issues and Challenges** **Understanding E-Government** *E-Government Digital Government Digital Government E-Government* *Public Information Technology and E-governance* Comparative E-Government **Practicing E-government** **Electronic Government Handbook of Research on Strategies for Local E-Government Adoption and Implementation: Comparative Studies** *Global E-government Advances in E-governance* **Citizens and E-Government: Evaluating Policy and Management** Politics, Democracy and E-Government: Participation and Service Delivery *E-Government Success around the World: Cases, Empirical Studies, and Practical Recommendations* **The Introduction of e-Government in Switzerland** E-Governance *Implementing and Managing E-Government Digital Governance and E-Government Principles Applied to Public Procurement*

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Research Handbook on E-Government Jul 02 2022 This unique Research Handbook offers an overview of contemporary electronic government and digital public administration and management, encouraging innovative inquiry and exploring new avenues for research in the field. Bringing together international scholars and researchers, the book illustrates the broad and changeable technological context of public organizations, public services and governance from a range of theoretical and methodological perspectives. Chapters investigate key developments in information technology, including

social media, big data, cyberinfrastructure and blockchain technologies, and investigate their implications for the traditional goals and values of public administration and management. Examining timely subjects of discussion, including data sharing, public service transactions and trust, citizen engagement and tribal governances, chapters illustrate the global dimensions of technological governance in a variety of settings, including Brazil, Nepal, South Africa, the US, and Small Island Developing States. Representing global scholarship in the field, this Research Handbook is critical reading for scholars and researchers exploring the latest developments in e-governments, as well as graduate students in public management and administration. Public sector managers and policymakers will also benefit from its practical insights into utilizing information tech'In the last 25 years, e-government research has made significant progress from descriptive efforts to sound qualitative and quantitative analyses. This Handbook constitutes an exemplar of what e-government research currently entails, including topics such as collaboration, data sharing, citizen engagement, trust, security, privacy, emergent technologies, and the importance of context. Based on a global perspective, the Research Handbook on E-Government represents a comprehensive and diverse collection of current topics, critical reflections, and cases from around the world and I highly recommend it.'- J. Ramon Gil-Garcia, State University of New York at Albany, USnology in public administration.

Cybersecurity Measures for E-Government Frameworks May 20 2021 Provides security techniques and measures to e-governance applications. The book further discusses emerging technologies in the cybersecurity field as well as the specific uses they have to e-government technologies.

E-government 2001 Jan 28 2022 E-Government 2001 provides in-depth case studies of the state of e-government today. The book chronicles the early days of e-government and presents a collective snapshot in time as to where governments--at the federal, state, and local levels--are today as they continue their march toward e-government. Case studies include analysis of the use of auction models by government, privacy strategies for e-government, e-commerce applications in government, the use of the Internet to deliver government services, and a study of how state employment agencies are using technology to provide improved service. From these case studies, Mark A. Abramson and Grady E. Means develop six initial lessons which government leaders should know before undertaking major e-government initiatives. The lessons should prove valuable to all executives who aspire to transform their organizations from traditional bureaucracies to e-enabled organizations.

Electronic Government May 08 2020 This book constitutes the refereed proceedings of the 9th International Conference, EGOV 2010, held in Lausanne, Switzerland, in August/September 2010. The 36 revised full papers presented were carefully reviewed and selected from 111 submissions. The papers are organized in topical sections on foundations, transformation, evaluation, adoption and diffusion, citizen perspectives and social inclusion, infrastructure, and business process modell,

E-Government Dec 15 2020 E-Government is a hot topic. The integration of Information and Communication Technologies into public service delivery worldwide offers a number of promising opportunities. This text refers in particular to the benefits derived from ubiquitous access to and delivery of government services to citizens, business partners and employees. This book analyses the fundamental technical and non-technical concepts that are essential for successful implementation of e-Government in diverse environments, especially in developing countries. This book is an indispensable resource for both e-Government practitioners and researchers in that it brings to the fore scholarly scrutiny, scientific debate, and best practice in e-Government. The author has a background in computer and information science and accentuates the multi-disciplinary nature of the issues surrounding e-Government.

Handbook of Research on Strategies for Local E-Government Adoption and Implementation: Comparative Studies Apr 06 2020 "This book provides examinations of the adoption and impact of e-government"--Provided by publisher.

The World Of E-Government Nov 06 2022 Explore the latest groundbreaking e-government insider information! The World of E-Government investigates how electronic communication is helping to revolutionize democracies across the globe. Using case studies, cutting-edge research, and commentary from some of the field's foremost researchers, practitioners, and industry leaders, this first-of-its-kind volume explores the enormous future potential of e-government as it links all world citizens locally, regionally, nationally, and internationally. This pioneering text offers the experiences of many leading countries using electronic government, showing you what mistakes they made, the benefits they've reaped, and the impact of e-government to democracy, traditional government, and international commerce. Contributors to this timely book include some of the world's leading practitioners in e-government—people who were actually involved in establishing and shaping the experiences of countries now ranked as leaders in e-government projects. These authorities reveal how their countries successfully implemented e-strategies to directly benefit their citizens. The World of E-Government details how electronic government is being used to govern and change the lives of citizens online in such areas of the world as: the United States Singapore Canada the European Union Australia New Zealand Germany This book will give you a better understanding of: how to best plan for citizen use of e-government how countries have avoided waste and unnecessary spending how e-government can move forward by using optimal planning and previous experiences what citizens expect of e-government in countries around the globe the realities, the latest initiatives, and the future of e-government in America, Europe, and elsewhere The World of E-Government is an essential book for all elected officials and their staffs, e-government practitioners, researchers, and information specialists to use in order to stay up-to-date with the growing needs of the general public. The advice offered in this text can help you improve service delivery, provide vital information to the public, and enhance public participation online. This volume contains useful bibliographies, additional readings, tables, and figures to further your career or research studies in public administration, government, political science, law, education, or information technology.

E-Government and Information Technology Management Mar 18 2021 E-Government and Information Technology Management is an essential textbook for graduate and undergraduate programs across the world that are taking steps to incorporate courses on e-government/IT as they prepare their students to join the public sector workforce. The book also serves as a comprehensive guide for the growing body of researchers and practitioners in e-government. The text is comprised of 12 chapters from e-government experts, all written in a clear writing style that balances theory and practice. Each chapter provides background information, critical resources, and emerging trends. Along with questions for class discussion, each chapter includes cases to demonstrate the importance of these areas to practitioners, researchers, and students of technology management and public affairs administration.

Modern Public Information Technology Systems: Issues and Challenges Feb 14 2021 Examines the most important dimensions of managing IT in the public sector and explores the impact of IT on governmental accountability and distribution of power, the implications of privatization as an IT business model, and the global governance of IT.

E-Government Sep 11 2020 "With governments now expected to make a strong web presence, it is important that students of public policy and administration gain insights and skills in this area. Lind and Otenyo provide a text in this area, address the use, potential, laws, and issues related to the emerging government use of the electronic media. A well-done, timely book on a critical area." - Ed Miller, University of Wisconsin-Stevens Point "The book offers a nice overview of the issues, and it is wide ranging, intelligent, well researched, and well written." - Robert Anthony Maranto, University of Arkansas

Implementing and Managing EGovernment Jul 30 2019 The first textbook on information systems to specifically address public sector and government

issues, 'Implementing and Managing eGovernment' offers a truly international perspective and coverage, incorporating hundreds of case studies and case sketches.

Politics, Democracy and E-Government: Participation and Service Delivery Dec 03 2019 "This book examines how e-government impacts politics and democracy in both developed and developing countries"--Provided by publisher.

Advances in E-governance Feb 03 2020 This book provides a comprehensive overview of the role of e-governance within the U.S. political system. It discusses legislation such as the GPRA Act of 1993 and the E-Government Act of 2002. It also discusses direct benefits to citizens in terms of participation and results as well as practical cases ranging from DMV registration to online tax filing. Because advances in technology continue to make e-governance a hot topic, the author includes a section on the future of e-government paradigms.

E-Government Sep 23 2021 Electronic government (e-government) involves providing service to citizens, businesses, and government agencies electronically. The scope of this e-book on e-government is to provide an insight to research that is being undertaken in the e-government area. After a vigorous review process, we have selected nine papers and one expert opinion. The selected articles provide an in-depth understanding of critical issues involved in e-government.

Information Technology Research, Innovation, and E-Government Aug 23 2021 Governments have done much to leverage information technology to deploy e-government services, but much work remains before the vision of e-government can be fully realized. Information Technology Research, Innovation, and E-government examines the emerging visions for e-government, the technologies required to implement them, and approaches that can be taken to accelerate innovation and the transition of innovative information technologies from the laboratory to operational government systems. In many cases, government can follow the private sector in designing and implementing IT-based services. But there are a number of areas where government requirements differ from those in the commercial world, and in these areas government will need to act on its role as a "demand leader." Although researchers and government agencies may appear to be unlikely allies in this endeavor, both groups have a shared interest in innovation and meeting future needs. E-government innovation will require addressing a broad array of issues, including organization and policy as well as engineering practice and technology research and development, and each of these issues is considered in the book.

Unlocking E-Government Potential Nov 25 2021 *Unlocking E-Government Potential: Concepts, Cases and Practical Insights* serves as a practical guide for conceptualizing and implementing e-government at the local, state and national levels and provides an overview of the global experience in implementing the same. This book is a sequel to the author's earlier book, *E-Government: From Vision to Implementation*. It describes the evolution of e-government applications over a period of four years through cases and illustrations and explores its potential impact on cost of access, quality of service and quality of governance for citizens and businesses, and on transparency and corruption. The book presents empirical results from impact assessment studies done during 2006–08 for nearly 50 e-government projects. Among other issues, it discusses the strategy for making e-government work for the poor. The case studies of e-government applications cover a wide range—serving different types of clients, focusing on different purposes, and built by different tiers of government. These cases explain the application context, new approaches embodied in the e-government application, challenges faced during implementation, benefits delivered and costs incurred. This book will be of interest to management professionals and those with a public administration background. It will also be very useful for students enrolled in university programmes dealing with ICT and development and international academic courses on e-governance.

Practicing E-government Jun 08 2020 "This book covers topics in e-government, discussing e-government's present shortcomings while exploring a

renewed understanding of e-government's visions and responsiveness"--Provided by publisher.

E-Government Implementation and Practice in Developing Countries Jun 01 2022 "This book provides research on the current actions being taken by developing countries toward the design, development, and implementation of e-government policies"--Provided by publisher.

The Introduction of e-Government in Switzerland Oct 01 2019 This book studies the question of e-Government development from a multi-faceted perspective. The first introductory chapter outlines the importance of public sector digitalisation. The second chapter clarifies the used e-Government terminology and divides the concept between electronic public service delivery and electronic practice of democracy. Influential factors having an impact on the introduction of e-Government projects are divided between those of organisational, institutional, individual and technological nature and discussed in detail in the third chapter. The fourth chapter presents empirical findings from the Swiss case study that constitutes both an exceptional and exemplary model of e-Government development. High quality of public services and the participative style of democracy would seem to predestine the country to be the precursor in the field of e-Government. However, the state of e-Government development does not correspond to the potential that Swiss contextual conditions offer. The importance of the Swiss case study for the understanding of e-Government as an institutional and organisational transformation is outlined in the fifth chapter.

The Stances of e-Government Feb 26 2022 This book focuses on the three inevitable facets of e-government, namely policies, processes and technologies. The policies discusses the genesis and revitalization of government policies; processes talks about ongoing e-government practices across developing countries; technology reveals the inclusion of novel technologies.

E-Government Success around the World: Cases, Empirical Studies, and Practical Recommendations Nov 01 2019 While some e-government projects fail to deliver the expected benefits due to numerous technical, organizational, institutional, and contextual factors, information technology continues to be utilized by international governments to achieve countless benefits. *E-Government Success around the World: Cases, Empirical Studies, and Practical Recommendations* presents the latest findings in the area of e-government success. Written for academics and professionals, this book aims to improve the understanding of e-government success factors and cultural contexts in the field of governmental information technologies in various disciplines such as political science, public administration, information and communication sciences, and sociology.

From Government to E-Governance: Public Administration in the Digital Age Aug 03 2022 *From Government to E-Governance: Public Administration in the Digital Age* will aim to provide relevant theoretical frameworks, past experiences, and the latest empirical research findings in the area of public administration systems that existed in earlier civilizations, as well as e-governance-introduced modern times. The target audience of this book will be composed of academics, students, civil servants, researchers, and policy advisors teaching and studying public administration and public policy, thinking to bring administrative reforms and working in government.

Understanding E-Government Jan 16 2021 Governments these days often boast about the efficiency of their electronic systems. Information communication technologies (ICTs) apparently allow public service to become cheaper, faster and more democratic. E-government has become another buzzword, the shining future of the public realm. Critics claim, however, that ICTs' potential for democratic renewal is hampered by ancient assumptions of how governments should function. But which viewpoint is nearer the truth? In this original and insightful volume, Vincent Homburg demonstrates how the use, form and impact of ICTs are, in fact, entwined within the socio-political, economic and institutional aspects already established by government and public administration. Evangelical or fatalistic perspectives are discredited to show the different realities in which ICTs play a role in our daily lives. Using case studies and vignettes from throughout Europe and the US, the book analyzes what these new technologies

actually do, and how they are screened through varying layers of bureaucracy and convention. This is a timely addition to our understanding of what is meant by e-government. It gets behind the political rhetoric. *Understanding E-Government: Information Systems in Public Administration* will be key reading for all students of public administration, political science, organization theory and information systems.

International E-Government Development Sep 04 2022 This book provides an examination of e-Government frameworks and maturity stages in governments around the world, including an overview of the legal frameworks that have supported them. Divided into three sections, the first part of this book analyses the theoretical context of current policies, codes of best practice and their implementation. The second section presents case studies which bring key issues to the fore including open government, privacy protection, social media, democracy, systems failures, innovations in inter-organizational e-government projects, and open data systems. The authors demonstrate the importance of the successful implementation of e-Government for improving managerial efficiency, public service delivery and citizen engagement, with special attention given to developing countries. The book concludes by drawing out the lessons learned from the latest research and recommending solutions for improving the implementation of e-Government in the future, thereby helping to achieve more transparent, participative and democratic societies. This book will provide an invaluable resource for researchers, policy-makers, public managers, international organizations and technical experts.

Citizens and E-Government: Evaluating Policy and Management Jan 04 2020 "This book examines the role that citizens play in the development of electronic government or e-government, specifically focusing on the impact of e-government and citizens, exploring issues of policy and management in government"--Provided by publisher.

Digital Governance and E-Government Principles Applied to Public Procurement Jun 28 2019 Public procurement is vulnerable on many levels. Therefore, to increase protection and improve efficiency, governments across the globe are looking to introduce electronic-based infrastructures. *Digital Governance and E-Government Principles Applied to Public Procurement* is an essential reference publication for the latest research on the implementation and impact of public reforms through e-Procurement. Featuring coverage on a broad range of topics and perspectives, such as anti-corruption, acquisitions costs, and governance structures, this book is ideally designed for academicians, practitioners, professionals, and researchers seeking current research on the regulation of the public sector through digital approaches.

E-Governance Aug 30 2019 E-Governance is regarded as one of the most important subjects in the information society. Global e-governance for both public and private sectors is becoming extremely significant in an innovative and seamless world community. Waseda University Institute of e-Government, founded in 2001, is a pioneer for capacity-building on CIO training and human resource development as well as international ranking on e-government activities. It has also played an important role of regional ICT cooperation in the APEC region as APEC e-Government Research Center. This publication is divided into five parts: *Information/Ubiquitous Society* offers understanding of what information society or ubiquitous society is all about. *E-Government* deals with different countries/areas in the world focusing on all of their visions, strategies and priority areas as well as on the key challenges and lessons of e-Government. The selection covered (Japan, China, Thailand, USA, Brazil, Indonesia, Russia and Taiwan) gives a fair reflection of different e-Government scenarios. The third subject is e-Municipality and focuses on several key areas – some services, infrastructures and practices. In *ICT and Applications* several applications in the field of ICT including broadband and disaster issues are introduced and highlighted. *The Role of CIO* shows that CIO (Chief Information Officer) is at present the most attractive post within organizations at this stage of information society. This publication contains the views of various authors with a profound experience in global e-Governance. The quality of this book was ensured by the exemplary editorial efforts of the brilliant researchers at Waseda University Institute of e-Government.

Digital Government Oct 13 2020 *Digital Government: Managing Public Sector Reform in the Digital Era* presents a public management perspective on digital government and technology-enabled change in the public sector. It incorporates theoretical and empirical insights to provide students with a broader and deeper understanding of the complex and multidisciplinary nature of digital government initiatives, impacts and implications. The rise of digital government and its increasingly integral role in many government processes and activities, including overseeing fundamental changes at various levels across government, means that it is no longer perceived as just a technology issue. In this book Miriam Lips provides students with practical approaches and perspectives to better understand digital government. The text also explores emerging issues and barriers as well as strategies to more effectively manage digital government and technology-enabled change in the public sector. *Digital Government* is the ideal book for postgraduate students on courses in public administration, public management, public policy, political science and international relations, and e-government. It is also suitable for public service managers who are experiencing the impact of digital technology and data in the public sector.

E-Government and Websites Oct 25 2021 This book presents a citizen-centric perspective of the dual components of e-government and e-governance. E-government refers to the practice of online public reporting by government to citizens, and to service delivery via the Internet. E-governance represents the initiatives for citizens to participate and provide their opinion on government websites. This volume in the *Public Solutions Handbook Series* focuses on various e-government initiatives from the United States and abroad, and will help guide public service practitioners in their transformation to e-government. The book provides important recommendations and suggestions oriented towards practitioners, and makes a significant contribution to e-government by showcasing successful models and highlighting the lessons learned in the implementation processes. Chapter coverage includes: * Online fiscal transparency * Performance reporting * Improving citizen participation * Privacy issues in e-governance * Internet voting * E-government at the local level

Public Information Technology and E-governance Aug 11 2020 Written by a leading scholar of public information systems, *Public Information Technology and E-Governance* is a comprehensive, well-balanced and up-to-date resource on public information technology and e-government. Based on thousands of academic and practitioner studies and reports, this book provides policy information on e-democracy, access issues, privacy, security, regulatory, enforcement and taxation issues, as well as management information on business plans, public-private partnerships, strategic planning, project management, implementation factors, and evaluation. An excellent text or reference, this book features several chapter case studies, a glossary, discussion questions, and chapter summaries to maximize comprehension of the subject.

Digital Government Apr 18 2021 At last, a right up-to-the-minute volume on a topic of huge national and international importance. As governments around the world battle voter apathy, the need for new and modernized methods of involvement in the polity is becoming acute. This work provides information on advanced research and case studies that survey the field of digital government. Successful applications in a variety of government settings are delineated, while the authors also analyse the implications for current and future policy-making. Each chapter has been prepared and carefully edited within a structured format by a known expert on the individual topic.

The e-Government Development Discourse Apr 30 2022 This book brings out current research and practice concepts, articulating the research agenda for e-Government. When e-Government was first conceived, it was designed upon basic technologies where the emphasis was only on the simple display of government information for citizens to read. Nowadays, e-Government design comprises many complicated modules such as upload and download consoles, two-way interaction consoles between citizens and government agents, integrated government business processes presenting the whole of government, and it does not depend solely on technology. The complexity of e-Government has now evolved to include political, cultural,

economic, social and technical dimensions. Bringing all these difficult aspects together is so complicated that it needs carefully planned strategies informed by local contextual characteristics. Rather than giving formulaic definitions and conceptual standpoints on many aspects of e-Government, as is the case in many e-Government publications, this book will explore the frontiers of global knowledge value chains by discussing current and future dimensions of e-Government. For example, the book discusses the concept of data governance by exploring how actual opening up of government data can be achieved, especially in a developing world context. Further, the book posits that opening government data should be followed by the opening up of government business processes in order to peddle the concept of accountability and responsiveness. Much text on data governance has concentrated on articulating the basic definitions surrounding this concept. Another very important topic explored in this book is regarding how the concept of decolonisation can be extended to e-Government by providing practical examples as to how researchers in the developing world can contribute to the advancement of e-Government as a scientific field of enquiry and guide its implementation, thereof. Decolonisation is advocated for in e-Government research so that there is a balance in the inclusion of the Afrocentric knowledge into e-Government advancement other than over-reliance on the Euro-, Asia- and America-centric knowledge value chains (Mbembe 2015). As e-Government is a very expensive undertaking, the issue of funding has excluded African countries and a majority of the developing world from implementing e-Government. Despite funding being a critical cornerstone of e-Government development, there is a dearth of information on this topic. Therefore, this book provides a chapter which discusses traditional and innovative ways of funding e-Government design and implementation which can go a long way in improving e-Government penetration into the developing world. Further, the book explores how intelligent e-Government applications can be designed, especially in resource-constrained countries. A couple of emerging technology innovations such as fog computing and intelligent information technology are explored within the realm of e-Government design.

Managing E-Government Projects: Concepts, Issues, and Best Practices Jul 22 2021 "This book collects the work of some of the best scholars and practitioners in the fields of e-government and project management, who explore how e-government projects can be managed, planned, and executed with effective project management techniques and methodologies"--Provided by publisher.

Comparative E-Government Jul 10 2020 Comparative E-Government examines the impact of information and communication technology (ICT) on governments throughout the world. It focuses on the adoption of e-government both by comparing different countries, and by focusing on individual countries and the success and challenges that they have faced. With 32 chapters from leading e-government scholars and practitioners from around the world, there is representation of developing and developed countries and their different stages of e-government adoption. Part I compares the adoption of e-government in two or more countries. The purpose of these chapters is to discern the development of e-government by comparing different countries and their individual experiences. Part II provides a more in-depth focus on case studies of e-government adoption in select countries. Part III, the last part of the book, examines emerging innovations and technologies in the adoption of e-government in different countries. Some of the emerging technologies are the new social media movement, the development of e-participation, interoperability, and geographic information systems (GIS).

E-government in Europe Mar 30 2022 E-government and democratic politics / by Mike Margolis -- E-government and the European Union / by Paul Nixon -- E-government under construction : challenging traditional conceptions of citizenship / by Miriam Lips -- Danger mouse? : the growing threat of cyberterrorism / by Rajash Rawal -- E-government and the United Kingdom / by Nicholas Pleace -- The digital republic : re-newing the French state via e-government / by Fabienne Greffet -- E-government in Germany / by Tina Siegfried -- Re-organizing government using it : the Danish model / by

Kim Viborg Andersen, Helle Zinne Henriksen & Eva Born Rasmussen -- E-government in the Netherlands / by Martin van Rossum and Desire Dreessen -- The reform and modernization of Greek public administration via e-government / by Vassiliki N. Koutrakou -- ALT-TAB : from ICTS to organizational innovation in Portugal / by Gustavo Cardoso and Tiago Lapa -- Estonia : the short road to e-government and e-democracy / by Marc Ernsdorff and Adriana Berbec -- This revolution will be digitized! : e-government in Hungary / by Katalin Szalki and Paul Nixon -- E-government and Slovenia's multiple transitions / by Darren Purcell.

E-Government Dec 27 2021 In this book, 30 cases from 16 countries considered to be pioneers in developing innovative e-governance applications are analyzed. Using a multidisciplinary approach, the author provides key insights and practical guidelines on: ways to successfully implement e-government projects; selecting application areas, project designs, strategies and their implementation; benefits and impact of e-governance on public sector reform, poverty reduction and empowerment; methodology for evaluating e-government projects; and overall strategy formulation.

E-Government: Information, Technology, and Transformation Oct 05 2022 This book presents a citizen-centric perspective of the dual components of e-government and e-governance. E-government refers to the practice of online public reporting by government to citizens, and to service delivery via the Internet. E-governance represents the initiatives for citizens to participate and provide their opinion on government websites. This volume in the Public Solutions Handbook Series focuses on various e-government initiatives from the United States and abroad, and will help guide public service practitioners in their transformation to e-government. The book provides important recommendations and suggestions oriented towards practitioners, and makes a significant contribution to e-government by showcasing successful models and highlighting the lessons learned in the implementation processes. Chapter coverage includes: Online fiscal transparency Performance reporting Improving citizen participation Privacy issues in e-governance Internet voting E-government at the local level

E-Government for Good Governance in Developing Countries Jun 20 2021 Drawing lessons from the eFoz Project in Morocco, this volume offers practical supporting material to decision makers in developing countries on information and communication technologies for development (ICT4D), specifically e-government implementation. The book documents the eFoz Project experience in all of its aspects, presenting the project's findings and the practical methods developed by the authors (a roadmap, impact assessment framework, design issues, lessons learned and best practices) in their systematic quest to turn eFoz's indigenous experimentations and findings into a formal framework for academics, practitioners and decision makers. The volume also reviews, analyzes and synthesizes the findings of other projects to offer a comparative study of the eFoz framework and a number of other e-government frameworks from the growing literature.

Digital Government Nov 13 2020 Few developments have had broader consequences for the public sector than the introduction of the Internet and digital technology. In this book, Darrell West discusses how new technology is altering governmental performance, the political process, and democracy itself by improving government responsiveness and increasing information available to citizens. Using multiple methods--case studies, content analysis of over 17,000 government Web sites, public and bureaucrat opinion survey data, an e-mail responsiveness test, budget data, and aggregate analysis--the author presents the most comprehensive study of electronic government ever undertaken. Among other topics, he looks at how much change has taken place in the public sector, what determines the speed and breadth of e-government adoption, and what the consequences of digital technology are for the public sector. Written in a clear and analytical manner, this book outlines the variety of factors that have restricted the ability of policy makers to make effective use of new technology. Although digital government offers the potential for revolutionary change, social, political, and economic forces constrain the scope of transformation and prevent government officials from realizing the full benefits of interactive

technology.

Global E-government Mar 06 2020 "Interest in e-government, both in industry and in academies, has grown rapidly over the past decade. This book provides helpful examples from practitioners and managers involving real-life applications; academics and researchers contribute theoretical insights"--Provided by publisher.

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